



Hardware Service Request Form

Ship To:

Name

Company

Address 1

Address 2

City

State

ZIP

Bill To:

Same as Ship To

Name

Company

Address 1

Address 2

City

State

ZIP

Customer Contact Info

Phone

Email

Work Order

Please describe the problem, upgrade or repair to be done.
Include the name of the tech you talked to, if possible.

Hardware Information

(Unit 1) Model

Serial Number

(Unit 2) Model

Serial Number

Billing Information

We will contact you to arrange for payment of charges and return shipping. A minimum \$100 bench charge applies for repairs outside of the warranty period.

Shipping Options

Ground

2-day

1-day

Expedited Service- Aircraft On Ground

Add \$50 for expedited priority service. This is for situations where an aircraft is grounded and the unit needs service immediately. We will push your repair to the front of the line. This fee is in addition to the shipping charges. If we cannot repair the unit and ship it out within 1 business day of receiving it, we will cancel or refund the expedite fee.

Please fill in, print and send with hardware to:

GRT Avionics

Attn: Service

3133 Madison Ave SE

Wyoming, MI 49548

(616) 245-7700 Fax: (616) 245-7707

Thank you for your business!